



Updated in May 23

COMMERCIAL OFFICERS- TRIVANDRUM DIVISION

1. **Shri. Jerin.G.Anand, I.R.T.S**
Senior Divisional Commercial Manager
Southern Railway
Thycaud, Thiruvananthapuram-695014
Tel : 0471- 2325639 Rly: 83200
srdcm@tvc.railnet.gov.in
2. **Shri Sunil Kumar.S, I.R.T.S**
Divisional Commercial Manager
Southern Railway
Thiruvananthapuram-695014
3. **Shri K.V.Pramod Kumar**
Assistant Commercial Manager
Southern Railway
Thiruvananthapuram-695014

Applications for Emergency Quota can be dropped in the EQ box, one day in advance or before, at the office of the Senior Divisional Commercial Manager and at the office of the Area Manager, Southern Railway, Ernakulam. For trains leaving at night/ late evening from Trivandrum Central, it can be dropped upto 11.00 Hrs on same day.

Fax No : 0471/2326482, 0484/2375701

Area Manager: 09746769947

N.B. Allotment of accommodation from HO Quota is subject to availability, discretionary and not guaranteed. Applications which do not contain PNR number will be summarily rejected.

Applications should contain mobile numbers of applicant & any one passenger and copy of ID proof.

Senior citizens, patients, pregnant ladies, invalid requiring lower berths, those travelling on genuine emergency etc may furnish documentary proof along with application for consideration on priority.

CHIEF COMMERCIAL SUPERINTENDENTS & INSPECTORS AT DIVISIONAL HQRS

1. **Shri S.Sunil Kumar,**
Chief Commercial Inspector
Office of the Divisional Railway Manager
Southern Railway Thiruvananthapuram
Mob: 9567869392
2. **Shri Arun Dev**
Chief Commercial Inspector- Freight
Office of the Divisional Railway Manager
Southern Railway, Thycaud
Thiruvananthapuram-695014
Tel- 8144773886
3. **Smt S.Shreeja**
Chief Commercial Inspector
Office of the Divisional Railway Manager
Southern Railway, Thycaud
Thiruvananthapuram-695014
Tel- 9446035176
4. **Dr Neelima**
Complaints Inspector/Public Grievance Redressal Cell
Office of the Divisional Railway Manager
Southern Railway, Thycaud
Thiruvananthapuram-695014
Tel : 9746769008, 9446428205

Commercial Controller- Tel No- 0471-2320012.

Commercial Branch – Fax No- 0471- 2326482

Helpline number for Passenger Amenities: 139, Security Helpline : 182

IRCTC Queries- Helpline 09003016161

Vigilance Helpline No : 155210
