



UPLOADED in Jan 2022

SOUTHERN RAILWAY- THIRUVANANTHAPURAM DIVISION

COACHING REFUNDS STATEMENT FOR THE DECEMBER 2021

Sl No	Head	Remarks
1	Opening Balance- Number of cases as on 1 st of the month	0
2	Number of new cases received during the month	55
3	Number of old cases reopened	0
4	Total number of cases for disposal (Sl Nos 1+2+3)	55
5	Number of cases disposed by:	
	(a) Payment	14
	(b) Repudiation	11
	(c) Otherwise	30
	Total disposed - (a)+(b)+(c)	55
6	Closing Balance	
	(i) Cases which have been sent to Accounts Department	0
	(ii) Pending cases other than those mentioned in 6 (i) above	0
	Total	0
7	Average time taken for settlement:	1 day
8	Time wise break up of cases during the month	
	(a) Within 2 weeks	40
	(b) In 2-4 Weeks	15
	(c) In 4-8 weeks	0
	(d) In 8-12 weeks	0
	(e) In more than 12 weeks	0
9	More than 3 months old cases (as on last day of the month)	0
10	More than 6 months old cases (details of each case forwarded to Z. Hqrs)	0
11	Number of refund cases received for partially used tickets during the month	0
12	Total amount claimed- Ticket valued (in Rs)	59688
13	Total amount paid (in Rs)	22685
