

FAQs about Chennai Central

- What do I do to get Battery Car/Wheel Chair assistance?
 - Please approach Passenger Care Center located at the Main entrance of Old Concourse.
 - Wheel Chair – 9003061974
 - Battery Operated Cars – 9566222866, 8939806991, 9940356789, 8754404310

- Where is the Two Wheeler Parking and what are the rates?
 - Two Wheeler parking is presently functioning next to Chennai Central Suburban station, Ripon Building side.

Vehicle	For 4 hrs	For 8 hrs	For 12 hrs	Beyond 12 hrs – upto 24 hrs	Subsequent days	Monthly
Cycles	Rs. 2.00	Rs. 5.00	Rs. 10.00	Rs. 15.00	Rs. 15.00	Rs. 200.00
2 wheelers	Rs. 5.00	Rs. 10.00	Rs. 15.00	Rs. 20.00	Rs. 25.00	Rs. 400.00

- Where is the Four Wheeler Parking and what are the rates?
 - Four wheeler parking is functioning in front of Chennai Central Suburban station. In addition there is a premium parking operating adjacent to Chennai Central Railway station itself on Chennai Central Suburban station side.

- Normal Parking

First 2 hours	Next 2 hours	Every subsequent 2 hours
Rs. 25	Rs. 35	Rs. 70

- Premium Parking - Rs. 50 for every hour
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- Is Janatha Khaana available in Chennai Central? Where is it available and what are the rates?
 - Janatha Khaana is available in all the Departmentally operated catering stalls at Rs. 15/- for 7 pooris and potato masala.

 - What is the rate for one liter bottled drinking water and does the rates vary from stall to stall or for cooling?
 - Bottled drinking water is Rs.15/- per liter in all the catering stalls irrespective of whether cold or not.

- What are the Porter rates?

Per head load of 40 kgs	Wheel Chair handling	Luggage Trolley
Rs. 70	Rs. 65	Rs. 125

- Where are the toilets and is there rates prescribed?

Toilets inside the waiting halls are available free for passengers (first floor).
However, pay and use toilets available at Old Concourse and New Concourse (ground floor) charge as follows:

Urinals	Latrine	Bath
Free	Rs. 2	Rs. 5

- Where is Wheel Chair access to the station?

- Ramps are provided on either side of the front of the station. The entry on Chennai Central Suburban station side also has wheel chair access.