

**Question Paper For the written Examination of Commercial  
Inspectors in Grade 1400-2300 to be held  
on 22.3.1997.**

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Duration - 2 hours

Maximum Marks - 100

Answer any FIVE of the following questions.  
Question No. 1 is compulsory.  
All the questions carry equal marks.

1. Write Short notes on the following:
  - a. Refund Rules
  - b. Class Rate
  - c. Railway Users' Consultative Committee
  - d. Inspections
  - e. TDR
2. Explain how the revenue collected at stations reaches the Traffic Accounts Office and is accounted.
3. What is the need for Ticket Checking Organisations and what are their functions ?
4. As a Marketing man, how will you canvass more traffic for Railways ? What are the other various functions of Marketing Branch ?
5. Computerised Reservations - Discuss merits and demerits over conventional reservation.
6. Describe the organisational set-up of Claims Branch along with their functions.
7. What is the formation of RCT and RRT and what are their functions ?
8. Discuss Departmental Catering versus Privatised Catering.

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