



दक्षिणरेलवे/SOUTHERN RAILWAY
चेन्नैमंडल/CHENNAI DIVISION

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प्रेसविज्ञप्ति / PRESS RELEASE

3% DISCOUNT ON BOOKING OF UNRESERVED TICKETS THROUGH ALL DIGITAL PAYMENT MODES ON THE RAILONE APP FROM 14th JANUARY 2026.

CHENNAI DIVISION OPERATES EXTRA COUNTERS, HELP DESKS TO MANAGE EXTRA RUSH OF PASSENGERS FOR PONGAL FESTIVAL

To promote **digital transactions and paperless travel**, the Railway Board has introduced a **3% discount on booking of unreserved tickets through the RailOne App using all digital payment modes**. This incentive will be available **from 14th January to 14th July 2026**, offering passengers both convenience and cost savings.

For example, an **unreserved Superfast train ticket from Chennai Central to Erode**, which costs **₹165 when purchased at a ticket counter**, is available at approximately **₹160 when booked through the RailOne App**, highlighting the financial and operational benefits of digital booking.

Chennai Division of Southern Railway has recorded **consistent growth in mobile-based unreserved ticket bookings**, reflecting the growing acceptance of digital ticketing among passengers. In view of the **forthcoming festival season and long weekend**, a considerable increase in passenger movement is anticipated across stations in the Division.

To effectively manage the **extra rush of passengers**, **additional ticket counters and help desks** have been made operational at major stations including **Chennai Central, Chennai Egmore, Tambaram and Chengalpattu**. **Ticket checking squads** have also been deployed to assist passengers and ensure smooth, safe and orderly movement within station premises.

Passengers are advised to **plan their journeys in advance** and make optimum use of the **RailOne App** for a smooth and hassle-free travel experience.

The **RailOne App** is a unified digital platform that integrates multiple railway services under a single interface, including **IRCTC Rail Connect, NTES, UTS on Mobile, RailMadad and Food on Track**. Booking unreserved tickets through the app enables **cashless and paperless travel** and helps **reduce congestion at ticket counters**, particularly during peak travel periods.

The RailOne App can be easily downloaded from the **Google Play Store** and **Apple App Store**, enabling passengers to access railway services **anytime, anywhere**.

Chennai Division remains committed to **enhancing passenger convenience through digital initiatives** and appeals to passengers to adopt **greener, seamless ticketing options**. The Division also extends its **warm Pongal greetings** to all passengers and rail users.

SD/-

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