



दक्षिणरेलवे/SOUTHERN RAILWAY
चेन्नैमंडल/CHENNAI DIVISION

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प्रेसविज्ञप्ति /PRESS RELEASE

M-UTS SAHAYAK SCHEME AT CHENNAI CENTRAL RAILWAY STATION
BENEFITS THOUSANDS OF PASSENGERS

CHENNAI DIVISION INVITES INTERESTED PERSONS
TO WORK AS M-UTS SAHAYAKS

Chennai Division of Southern Railway is pleased to announce that the **Mobile Unreserved Ticketing System (M-UTS) Sahayak Scheme**, successfully implemented at **Puratchi Thalaivar Dr. M.G.R. Chennai Central Railway Station**, is already providing **significant benefits to passengers** by making unreserved ticketing faster, more convenient, and digitally accessible.

Since its launch, **M-UTS Sahayaks** authorized personnel trained in mobile ticketing have been issuing unreserved tickets through the **M-UTS mobile application**, ensuring **round-the-clock ticket availability**. This has substantially reduced queues at ticket counters and allowed passengers to enjoy **hassle-free travel**, particularly during peak hours and busy travel periods.

Building on the **success at Chennai Central**, the **M-UTS Sahayak Scheme will be extended to other busy railway stations** across the division.

Through the **M-UTS Sahayaks Scheme**, Chennai Division is proud to make railway travel **more efficient, passenger-friendly, and technologically advanced**, while working to **expand these benefits to additional stations** for the convenience of all passengers.

Applications for M-UTS Sahayaks are now being invited from interested candidates. The application process will open on **26th November 2025**, and forms can be downloaded from the **Southern Railway official website**. Preference will be given to local applicants, promoting community participation in delivering efficient passenger services.

Applications can be downloaded at:

https://sr.indianrailways.gov.in/sr/notice/1762348518026_Press%20notification%20-%20051125.pdf

Sd/-

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