Commercial Inspector

Written Examination for the post of Divisional Commercial Inspector in PB-II Rs.9300-34800 in Gr.Rs.4200 on 26.05.2012

Time : 3 Hours **Total Marks**: 100

4 x 15 = 60

Part -A

a) Answer any Four of the following:

1. What are the different types of Station Outstanding in respect of Freight and coaching transactions? Describe the steps taken to reduce Station Outstandings?
2. What are salient features of freight incentive schemes? How can they be used in Southern Railway?
3. What are the various refund rules? How will you guide a passenger who lost his confirmed ticket?
4. Describe the procedure for delivery of goods when RR is not available?
5. What is the purpose of conducting Commercial Inspections at Stations? What are the main aspects that are to be checked in these inspections?
6. What is Official Language policy? What are the various incentive schemes for implementation of the same in Railways?

Part – B

4 X 5 = 20

b) Write Short notes on any Four of the following:

1. Jansadharan Ticket Booking Seva- JTBS
2. Tatkal Scheme
3. Error sheets
4. Operating Ratio
5. National Train Enquiry System
6. RMS and TMS

Part – C

5 x 1= 5

c) Expand the following:

1. RDSO 2. COIS 3. IRFC 4. EDR 5. NTKM

Part – D

5 x 1 = 5

d) Fill in the blanks:

1. IZAAT season ticket is issued upto a distance of _____ kms.
2. The maximum class in freight rate is _____
3. The minimum distance for charge for special train is _____
4. Railway Rates Tribunal is situated at _____

Part – E

e) Choose the correct answer: 10 x 1 = 10

1. The marginal allowance for III AC class is

   a) 5 kgs. b) 10 Kgs. c) 15 kgs. d) none of the above

2. The demurrage free time for unloading of BCN rake of 42 wagon is

   a) 7 hours b) 8 hours c) 9 hours d) 10 hours

3. Maximum distance for loading of mini rake is

   a) 400 kms. b) 500 kms. c) 300 kms. d) 250 kms

4) The wharfage charge per wagon/per hour at Group II station is

   a) Rs.50/- b) Rs.75/- c) Rs. 100/- d) Rs. 150/-

5) Parcel earnings are accounted under the head

   a) Goods b) Passengers c) Other coaching d) Sundry

6) The wagon registration fee for a standard BG rake is

   a) Rs. 10000/- b) Rs. 15000/- c) Rs. 20000/- d) Rs. 25000/-

7) Stations with an annual passenger earnings between Rs. 50 lakhs and Rs. 3 crores will be categorized under

   a) A category b) B category c) D category d) E category

8) Public Grievance Cell at Divisional level in functioning under the head of

   a) DRM b) ADRM c) Sr.DCM d) Sr. PRO

9) Terminal charge per tonne to be levied for loading of coal & foodgrains per terminal is

   a) Rs. 20/- b) Rs. 40 c) Rs. 45 d) Rs. 50/-

10) The element of senior citizen concession for men is

   a) 20% b) 30% c) 40% d) 50%

****