

Objectives of Health Department

Indian Railways Health Service

MISSION STATEMENT

Total
PATIENT SATISFACTION
Through
HUMANE APPROACH
&
SHARED COMMITMENT
Of
EVERY SINGLE DOCTOR
&
PARAMEDIC
To Provide
QUALITY HEALTH CARE
Using
MODERN & COST EFFECTIVE
TECHNIQUES & TECHNOLOGIES

To meet the above mission the Health Department on the Indian Railways is committed to :-

- (a) provide quality health care service;
- (b) constant up gradation of curative services in tune with the latest technologies and within the resources available to Railways.

(c) provide regular C.M.E (Continuing Medical Education) inputs to medical and paramedical staff.

d) combine efficiency with courtesy and empathy

(e) establish effective base for disease prevention and health promotion services including industrial health;

(f) meet the administrative needs of the Indian Railways;

(g) work for the acceptance of a small family norm by the staff;

(h) ensure adequate physical standard of the employees at recruitment and during their periodical check up.

(i) provide and maintain accident relief medical equipment, including first aid boxes, to give prompt relief to passengers injured in railway accidents;

(j) attend the passengers injured or taken seriously ill in trains or at Railway stations, on payment, under certain circumstances;

(k) provide medical facilities at par with serving employees to those retired Railway employees who have opted to become members of the RELHS '97; and

(l) administer medical treatment to outsiders, on payment, under certain circumstances.

[*Codesmanual/MMVol-I/Chapter1](#)