



दक्षिणरेलवे/SOUTHERN RAILWAY  
चेन्नैमंडल/CHENNAI DIVISION

No. PUB/MAS/2024/03/16

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**प्रेसविज्ञप्ति / PRESS RELEASE**

**CHENNAI DIVISION OF SOUTHERN RAILWAY APPEALS TO PASSENGERS TO USE ALARM CHAIN IN CASE OF EMERGENCIES ONLY**

Chennai Division urges its esteemed passengers to avoid misuse of alarm chain provided in trains. Alarm chain is an emergency alarm system installed in trains, meant to be used in genuine emergencies, such as medical emergencies, safety & security concerns. Railway authorities have initiated measures like prominently displaying signage and consistently making announcements at stations to create awareness regarding alarm chain pulling.

Many instances of resorting of Alarm Chain Pulling is on account of non-travellers on board who have actually come to send off their kith and kin but have failed to deboard on time before the train departs.

On 16.03.2024, Train No.16093 (Chennai Central – Lucknow Express), was delayed by 45 minutes due to the repeated Alarm Chain Pulling in S2 & S3 coaches (03 times). The alarm chain was pulled by a passenger on witnessing an argument between the passengers husband who alighted from the running train and Railway Protection Force staff. Unreasonable action like this causes inconvenience to co-passengers as well as impacting the punctuality of trains.

Public/Passengers to note that **pulling of Alarm Chain without reasonable and sufficient cause is an offence under Section 141 of Indian Railways Act, 1989, punishable with Rs.1000 fine or imprisonment up to one year or both.**

In Chennai Division, during last year, 917 defaulters were prosecuted under the provisions of Railway Act, 1989 and Rs.5,76,905/- was collected as fines. In 2024, till date 173 defaulters have been prosecuted and Rs.56,600/- has been realized as fines.

Chennai Division of Southern Railways appeals to the travelling public to avoid unauthorized usage of alarm chain pulling to maintain the punctuality of trains and to avoid inconvenience to Co-passengers. In case of any emergency or grievance, the passengers can seek the help of the Traveling Ticket Examiner in charge of the concerned coach or contact Helpline 139 or register their grievance through RailMadad Mobile/Web App, which is a one-stop solution for all rail-related complaints and grievances.

**SD/-**

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