



दक्षिणरेलवे/Southern Railway
चेन्नैमंडल/Chennai Division

No.PUB/MAS/2022/04/06

Date:15.04.2022

प्रेसविज्ञप्ति /PRESS RELEASE

HASSLE-FREE TRAVEL FOR DIFFERENTLY-ABLED PASSENGERS

SLRD COACHES ARE BEING ATTACHED TO TRAINS HANDLED BY CHENNAI DIVISION IN A PHASED MANNER

As per Railway Board approval, Chennai Division of Southern Railway has restored the operation of Unreserved coaches in Express trains in a phased manner in a similar arrangement to that of Pre-Covid period. Presently, more than 120 SLRD coaches have been attached in the Mail/Express trains operated by Chennai Division. In these SLRD coaches (Second Class -cum Luggage/Brake Van with accommodation for differently abled persons), the persons with disability are issued unreserved tickets in exchange of valid concessions to travel in disabled portion earmarked in these coaches.

The video which was circulated in social media recently claims that a physically challenged person was refused accommodation in SLRD coach of Chennai Egmore – Thiruvananthapuram, Ananthapuri Express (16723) on 13.04.2022. In this connection, Chennai Division ensured action immediately and investigated the issue of closure of disabled coaches. The incident has been seriously reviewed and disciplinary action has been initiated against the on duty Guard.

Further, in order to ensure hassle-free travel for differently-abled passengers, the Chief Commercial Inspectors and Station Masters of Chennai Central, Chennai Egmore and Tambaram who co-ordinate with operating & C&W departments have been instructed to ensure prompt opening of disabled portions of SLRD coaches in trains.

Chennai Division of Southern Railway is committed to ensuring comfortable travel for divyangjan passengers.

Sd/-

ए.एलुमलै/ (A.Elumalai)

जनसंपर्कअधिकारी/ Public Relations Officer

चेन्नैमंडल/ Chennai Division

Follow us

<https://sr.indianrailways.gov.in/index.jsp>

<https://twitter.com/DrmChennai>

<https://www.facebook.com/Chennai-Division-Southern-Railway-103282828869816>