

ACHIEVEMENTS OF PERSONNEL DEPARTMENT DURING 2020

- 1) E-office of MDU Division was formally inaugurated by GM on 18.03.2020. E-office online training was provided to all the departments with the help of Railtel during the month of May 2020. All departments have started working on E-office platform in MDU Division.
- 2) 1187 Promotions has been given to the employees during 2020 25% more than 2019 (946 promotion during 2019)
- 3) 80% of Temporary posts (i.e.811 posts) were converted into permanent posts.
- 4) 50% of vacant posts (184 posts) in non-safety category were surrendered. Overall, 195 posts was surrendered during the year 2020 and 1% annual target achieved.
- 5) E-Roof – One Roof service camp for facilitating employees in HRMS & UMID were organized at RKM/MDU on 29.12.20 to 30.12.20. During the camp various issues related to HRMS & UMID were resolved and guidance was given to the employees.
- 6) As a welfare measure, Railway Kalyanamandapam/MDU has been renovated and Air-conditioned at a cost of Rs.7 Lakhs (approx.).
- 7) 405 Grievances were received from employees and 398 grievances were redressed during 2020.
- 8) A Help Desk has been set up exclusively for HRMS as a single window system at the Divisional Office premises duly comprising technically qualified staff.
- 9) Service camps for UMID & HRMS were also conducted at all major stations at MDU, DG, VPT, TEN, SCT & SVGA.
- 10) Pension Adalat was conducted on 30.12.2020 at RKM/MDU through video conferencing. Total 52 grievances received and all the grievances were disposed with suitable reply.
- 11) Usage guidelines of e-pass module of HRMS was prepared as six minute video and sent to the employees.
- 12) Out of 18 work study review, 13 were closed.
- 13) 24 Contract Medical staff has been engaged for COVID at RH/MDU.
- 14) To create awareness among the employees who are due to retire from January 2020 to June 2020 regarding their settlement benefits, safe investment, post-retirement health, etc, the I Phase of "Pensioners' to be" meet for the year 2020 in MDU Division was held at MDU on 22.01.2020.