

Good work done by SA Division

Online Grievance forum is initiated through Google forms through https://docs.google.com/forms/d/e/1FAIpQLScp_VQDs1bCSlOBqAamlwbD0zkc865xGTgrol2c_9YIH10rKg/viewform?usp=pp_url . The SA Division Internet as well as Railnet was linked through bit.ly (<http://bit.ly/35n6TBA>) and the address link was communicated to all the Staff to view the site directly through QuickSms (nic-mail). The same is registered with Grievance number and advised to the employee. Once the grievance is settled, the employees are replied through quick sms to their registered mobile number.

Model program for Computer Based Test was conducted by SA Division. The CBT program designed by Shri Sudhas Babu, Ch.OS/S&T/PGT with the guidance of Sr. DPO/PGT has been explained to the staff in IT CELL of SA Division. The mock test was conducted in the presence of DRM/SA & ADRM/SA and the same was successful. DRM & ADRM has appreciated and instructed to utilize the software for conducting the department examinations in future. Hence, as first time in SA division has decided to go on online CBT for oncoming CGA Examinations and also at MDDTI/ED.