

दक्षिणरेलवे/SOUTHERN RAILWAY चेन्नैमंडल/CHENNAI DIVISION

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प्रेसविज्ञप्ति /PRESS RELEASE

CHENNAI DIVISION OF SOUTHERN RAILWAY INTRODUCES M-UTS SAHAYAK SCHEME AT CHENNAI CENTRAL RAILWAY STATION.

The Chennai Division of Southern Railway in a significant step to improve passenger convenience and streamline the ticketing process has announced the engagement of M-UTS Sahayaks at Chennai Central Railway Station as a part of Railway Board initiative of M-UTS Sahayak scheme.

Under this initiative, unreserved tickets will be facilitated using the Mobile Unreserved Ticketing System (M-UTS) by authorized personnel—designated as M-UTS Sahayaks. The M-UTS Sahayaks will be empowered to issue unreserved tickets round the clock at railway stations.

Chennai Central Railway Station, is one of the busiest railway terminals in the country. The deployment of M-UTS Sahayaks at this station is aimed at significantly reducing queue times and easing congestion at ticket counters.

Applications are being invited from interested candidates to serve as M-UTS Sahayaks. The M-UTS Sahayaks will be entitled to an **admissible bonus** based on the value of tickets they issue.

The application process will officially open on 11thAugust, 2025. Applications can be downloaded at:

 $: \underline{https://sr.indianrailways.gov.in/sr/notice/1752908028980_Applicaation\%20 for \%20 M-UTS\%20 Sahayaks.pdf$

SD/-

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