



**दक्षिणरेलवे/SOUTHERN RAILWAY**  
**चेन्नैमंडल/CHENNAI DIVISION**

No.PUB/MAS/2022/09/01

Date:03.09.2022

**प्रेसविज्ञप्ति /PRESS RELEASE**

**CHENNAI DIVISION PERSONNEL BRANCH OFFERS SPECIAL ASSISTANCE TO THE FAMILIES OF DECEASED EMPLOYEES WAITING FOR COMPASSIONATE GROUND APPOINTMENT IN THE DIVISION**

Chennai Division of Southern Railway is one of the largest Division in the Southern Zone. It takes utmost care on the welfare of employees working in Chennai Division. Compassionate Ground Appointments (CGA) are dealt with empathetically and every endeavor is made to smoothly coordinate with the families/dependents of deceased employees. Particularly, immediate attention is given to the families of open line employees, who passed away while performing duty or due to accidents.

It is noteworthy that Chennai Division has cleared 100% of cases pertaining to Compassionate Grounds Appointment in the last financial year 2021-22 and there were no pending cases till 28<sup>th</sup> June 2022. Besides, in order to expedite the process of induction of candidates under CGA, Examinations are being conducted on a monthly basis, Question banks are issued to all the candidates due to which the pass percentage is witnessing significant increase.

In first of its kind initiative, the Personnel Branch of Chennai Division has a unique initiative to render support to the families of deceased employees. Family members of such deceased Railway employees will be assisted by a specially nominated Personnel Officer and a Welfare Inspector to educate them on the following aspects:

- Details of the quantum of expected settlement dues and family pension.
- Assistance in filling up of the Pension and other forms.
- Process, procedure and various documents required in this regard.
- Details with respect to the Compassionate Ground Appointment for the spouse/wards, as the case may be and assistance in all forms, right from submitting the request for CG appointment till the appointment of the spouse/ward.

These personnel serve as a single point of contact for the family for any assistance and utmost care is taken to ensure that all possible assistance is rendered to the family of the deceased employees.

Apart from these initiatives, requisite assistance is given to both serving and retired employees to redress their grievances on various matters. Pension Adalats are also being organized at regular intervals to resolve the complaints/grievances of pensioners.

**Sd/-**

ए.एलुमलै/ (A.Elumalai)

जनसंपर्कअधिकारी / Public Relations Officer

चेन्नैमंडल/Chennai Division

Follow us

<https://sr.indianrailways.gov.in/index.jsp>

<https://twitter.com/DrmChennai>

<https://www.facebook.com/Chennai-Division-Southern-Railway-103282828869816>