



दक्षिणरेलवे/SOUTHERN RAILWAY
चेन्नैमंडल/CHENNAI DIVISION

No. PUB/MAS/2023/12/3

Date-04.12.2023

प्रेसविज्ञप्ति / PRESS RELEASE

Chennai Division gears up to combat the hazards posed by Cyclone Michaung

Chennai Division is in full preparedness to tackle Cyclone Michaung and has put in place a series of measures to combat the effects of unprecedented rains and gusty winds. Instructions have been issued to all the field units to be on high alert and exercise utmost vigil.

Concerted efforts have been undertaken to effectively mitigate the effects of the cyclone as detailed below:

Cancellation of train services:

- In view of water flowing above danger level at the bridge no.14 between Basin bridge and Vyasarpadi, express train services has been suspended. 18 express train services, including Chennai Central -Coimbatore Vande Bharat Express, Chennai Central-KSR Bengaluru Shatabdi Express, Mysuru- Chennai Central Shatabdi Express, Chennai Central -Tirupati Express, KSR Bengaluru- Chennai Central Brindavan Express has been fully cancelled.
- Train No: 22159, Mumbai CST-Dr MGR Central express will be short terminated at Arakkonam. Train No. 22160, Dr MGR Central has been partially cancelled between Chennai Central and Arakkonam and will originate from Arakkonam railway station at 16.30 hrs.
- Further, 3 trains have been diverted due to the rains.
- Chennai Suburban rail traffic across all the sections have been temporarily suspended. Passenger specials are being operated to clear stranded passengers.

Help desks and Additional Enquiry Counters

- Help desks has also been set up at Chennai Egmore and Chennai Central Railway stations to provide assistance to passengers wherever needed.
- The following are the help desk numbers for assistance of passengers:

- Chennai Central – 04425330714
- Chennai Egmore – 9003161811

- Emergency Booth Numbers:

- 044-25354153
- 044-25330952
- 044-25330953

- Additional enquiry counters and Special Booths has been set up at Chennai Central, Chennai Egmore and Katpadi, 24/7 to assist passengers and for arrangement of refunds.
- All section supervisors, Commercial Inspectors ,Ticket Checking staff have been engaged in special monitoring tasks at their respective stations and to render assistance to passengers on account of cancellations and diversions of trains.

Chennai Division requests all passengers to stay safe in the light of the prevailing adverse weather condition and follow our real-time press notifications for updates on the pattern of services.

Sd/-

ए .एलुमलै / (A.Elumalai)

जनसंपर्कअधिकारी / Public Relations Officer

चेन्नैमंडल/ Chennai Division

Follow us

<https://sr.indianrailways.gov.in/index.jsp>

<https://twitter.com/DrmChennai>

<https://www.facebook.com/Chennai-Division-Southern-Railway-103282828869816>