



दक्षिणरेलवे/SOUTHERN RAILWAY
चेन्नैमंडल/CHENNAI DIVISION

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CHENNAI DIVISION IMPLEMENTS QR CODE PAYMENTS ACROSS ALL STATIONS TO PROMOTE DIGITAL TRANSACTIONS

In line with the Government's latest policy to promote Digital transactions, Chennai Division of Southern Railway's has implemented QR code mode payment systems for booking tickets, luggage, parcels, and other allied services. This initiative is aimed at encouraging cashless transactions and improving passenger convenience across all stations.

The QR (Quick Response) code devices have been installed at all ticket counters, including those for unreserved tickets, platform tickets and PRS tickets across Chennai Division. This is mainly aimed to streamline the payment process, avoid issues related to cash handling and facilitate quicker ticket issuance.

With the QR code system, the ticketing process is simplified. During the ticket issuance process, the QR code will be displayed on the device. Passengers can scan the code using their mobile wallets or UPI-enabled bank accounts and payment will be processed through a secure payment gateway. Once the payment is confirmed, the ticket is immediately generated and issued eliminating the need for cash transactions or handling changes.

This system is convenient for people of all ages, promoting faster and smoother service. With the implementation of QR code, Chennai Division aims to reduce waiting period, expedite transactions and enhance passenger satisfaction. Cashless transactions also provide passengers with a faster and more secure payment option.

Chennai Division of Southern Railway by implementing technological innovations aims to optimize efficiency, convenience and overall travel experience to its passengers.

Sd/-

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