

क्षिणरेलवे/SOUTHERN RAILWAY चेन्नैमंडल/CHENNAI DIVISION

No.PUB/MAS/2024/10/04

प्रेसविज्ञप्ति /PRESS RELEASE

Date: 06.10.2024

ARRANGEMENTS MADE BY CHENNAI DIVISION TO TACKLE EXTRA RUSH OF PASSENGERS ON ACCOUNT OF IAF AIR SHOW 2024 (91ST YEAR) HELD AT CHENNAI MARINA BEACH ON 06.10.2024

In view of the Indian Air Force's Air Show 2024 (91st Year) held at Chennai Marina Beach on October 6, 2024, Chennai Division made elaborate arrangements to handle the anticipated surge in passenger footfall at MRTS stations, particularly Chinthadripet, Chenauk and Lighthouse railway stations, serving Chennai, Kancheepuram, and Chengalpattu.

The following arrangements was made by Chennai Division to handle extra rush of passengers at all the railway stations:

- Frequent announcements were made, urging passengers to use the UTS mobile app and QR codes to purchase tickets, and wide publicity for usage of same was also given.
- All Section Commercial Inspectors were deployed at stations to guide the passengers. Booking staff encouraged passengers to purchase return tickets. This information was also displayed on notice boards wherever necessary.
- Commercial Inspectors & RPF Team were deputed at Chinthadripet, Chepauk and Lighthouse railway stations to monitor and manage the crowd, ensuring passengers were handled without complaints.
- Additional booking counters were opened at all stations in MRTS section, with some locations operating 3 to 4 counters.
- Ticket checking Special squads were deployed in the MRTS section to guide passengers during the event.
- Special ticket-checking squad staff manually issued BPT/EFT tickets to reduce queue lengths at booking counters.
- All ATVMs were manned by facilitators for seamless ticket issuance.
 Facilitators were arranged from other sections of Chennai Division to ensure smooth operations.
- QR codes were placed in front of all booking counters and in key public areas within the MRTS section, as well as along the roads leading to the air show venue. This information was also shared with the media.
- Senior Officials of Chennai Division, were also engaged for coordination with Commercial Inspectors, and to address any issues of public.

Normally, the MRTS section experiences a daily footfall of around 55,000 passengers. Today, as of 16:30 hrs, the footfall due to the IAF Air Show had surged to approximately 3 lakh passengers. Despite ongoing 4th line construction work in the MRTS section, Chennai Division of Southern Railway operated the maximum possible extra trains to clear the extra rush, leveraging all available resources to minimize passenger inconvenience.

Following the conclusion of the air show, week day schedule of train services resumed in the Chennai Beach – Chengalpattu section for the convenience of passengers.

Sd/-ए .एलुमलै/ (A.Elumalai)

जनसंपर्कअधिकारी / Public Relations Officer चेन्नैमंडल/Chennai Division

Follow us

https://sr.indianrailways.gov.in/index.jsp

https://twitter.com/DrmChennai

https://www.facebook.com/Chennatrain i-Division-Southern-Railway-103282828869816